



For office use only – Customer ID: _____ On System: _____
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Owner's Name: \_\_\_\_\_

Dog Name(s): \_\_\_\_\_

This agreement is made between Four Paws Country Pet Hotel ("Four Paws") and the Owner ("Client") for the boarding and/or daycare of the above-named dog(s)

**Mixing/group play**

The Client acknowledges and agrees that their dog(s) may participate in supervised group play and may be mixed with other dogs that have successfully passed a trial daycare or play sessions in which they have demonstrated appropriate social behaviour with other dogs. The Client understands that group play involves inherent risks. The Client consents to their dog(s) participating in supervised group play while in the care of Four Paws, including during daycare, extended stays, and ongoing boarding services.

Agree  Disagree - Comments \_\_\_\_\_

Does your dog have any restrictions on exercise  Yes  No - Comments \_\_\_\_\_

**Behavioural Changes**

The Client agrees to notify Four Paws staff of any changes in their dog's behaviour, temperament, or health since their last visit. This includes but is not limited to, aggression, anxiety, illness, injury, or changes in medication.

The Client understands that failure to disclose relevant information may affect the safety and well-being of their pet or others

Agree  Disagree - Comments \_\_\_\_\_

**Multiple Dogs**

The Client authorises Four Paws to house their dogs listed above together in the same suite unless the Client requests otherwise. Four Paws will feed the dogs separately to ensure safety and proper feeding.

Agree  Disagree - Comments \_\_\_\_\_

**Food & Feeding**

The Client must provide their dog(s) with a complete and balanced diet appropriate to their age, breed, size, and activity level. The Client authorises Four Paws staff to provide alternative food if the dog does not eat the food supplied from home. Four Paws will make reasonable efforts to select food suitable for the dog's dietary needs.

The Client further authorises Four Paws to adjust the type or quantity of food provided or add a food topper if it is deemed necessary for the dog's health or wellbeing. The Client acknowledges and agrees that additional fees may apply if Four Paws staff are required to purchase food on the Client's behalf.

Agree  Disagree - Comments \_\_\_\_\_

**Allergy Disclosure**

The client confirms whether their dog has any known allergies, sensitivities or adverse reactions to food, treats, medication, supplements or the environment. The client will keep Four Paws informed of any changes in writing; failure to disclose such information may impact the care provided.

Please specify below (write "None" if not applicable)

Agree  Disagree - Comments\_\_\_\_\_

**Digestive support**

The Client authorises Four Paws to administer a digestive support pre & probiotic to the dog(s) if loose stools occur during the stay. The Client acknowledges that this measure is taken solely for the dog’s comfort and well-being and does not replace veterinary care. Four Paws will contact you if administered.

Agree  Disagree - Comments\_\_\_\_\_

**Personal Items (Toys, Bedding & Enrichment)**

The Client is encouraged to provide personal items such as enrichment, toys, and a blanket for their dog’s comfort during their stay. The Client acknowledges that while reasonable care is taken, Four Paws is not responsible for the loss, damage, or destruction of any personal items.

The Client further understands that some dogs may chew, ingest, or otherwise damage toys, enrichment items, or bedding. Four Paws shall not be held liable for any injury, illness, or veterinary expenses resulting from the use of such items provided by the Client.

Agree  Disagree - Comments\_\_\_\_\_

**Four Paws Items (Toys, Bedding & Enrichment)**

The Client authorises Four Paws to provide additional or alternative bedding if deemed necessary for the dog’s comfort, safety, or wellbeing during their stay. The Client acknowledges and agrees that Four Paws toys and enrichment items may be used indoors and during outdoor play.

The Client further understands that some dogs may chew, ingest, or otherwise damage toys, enrichment items, or bedding. Four Paws shall not be held liable for any injury, illness, or veterinary expenses resulting from the use of such items provided by Four Paws.

Agree  Disagree - Comments\_\_\_\_\_

**Media Permission**

The Client grants Four Paws permission to use dog's name, photograph(s), video(s) for social media, website content and promotional materials. The client understands that such use will be positive and promotional in nature and that no compensation will be provided.

Agree  Disagree - Comments\_\_\_\_\_

**Acknowledgement and ongoing agreement**

The client confirms that they have read and understood all terms & conditions outlined in this agreement. The client certifies that all information provided regarding their dog(s) is true, accurate, and up to date. The Client understands and agrees that this agreement shall remain valid for all current and future visits to Four Paws Country Pet Hotel unless updated or replaced in writing.

Client Signature: \_\_\_\_\_ Date:\_\_\_\_\_