



DOG BOARDING / DOGGY DAYCARE CONTRACT

Boarding Opening hours only

Monday - Friday 10am to 11.30am & 2.30pm to 4pm
(Closed 11:30am to 2:30pm)
Saturday 10am to 1pm
Sunday & Bank Holidays - Closed to the public

Doggy Daycare Opening hours only

Monday - Friday
Drop offs - 7:30am to 9am & 10.00am to 11.30am
Collections: 2.30pm to 5:30pm
Saturdays, Sundays & Bank Holidays - Closed

Please note these are **STRICT** opening hours, please do not ask to collect or drop off outside of these hours or ask to board in our daycare hours.

Owners Details

Name - Mr/Mrs/Miss/Ms/Dr _____
Home _____ Work Number _____
Mobile Number (s) _____
E-mail _____
Home Address _____
Post Code _____
Emergency Contact Name/ Number _____
Name & number of the person collecting your dog(s) (if not the owner) _____

Boarding/Daycare required From _____ **To** _____
Pick up time: _____

Yes Standard Suite Yes Luxury Suite (Webcams)

Dog(s) Information

Dog(s) Name _____
Sex - Male / Female **Neutered** - Yes / No _____ **Last in season** _____
Colour/Breed _____ Date of Birth / Age _____
Micro Chipped Yes / No _____ Pet Insurer Yes / No _____
Had Flea treatment Yes / No Date _____ Had Worm treatment Yes / No Date _____

Food

Supplied by: The Company (see website of food we supply) Yes / Owner - Yes

What brand, restrictions and quantity:

AM - _____

PM - _____

Are you happy for us to give your dog(s) a treat? _____

Items Brought in – Fill in full description

Medication - Yes (**See med form**) NO Lead/Harness - Yes / No _____
Toys - Yes / No _____ Home Comforts – Yes / No _____
Other _____

Grooming – Additional paid services

Basic Wash & dry (Does **not** include full brush) Yes / No
De-moult treatment Yes / No
Brush out (Does **not** include washing) (Daily / Weekly / Monthly)
Nail Clipping Yes / No
Full Groom (hair clipping) Yes / No - Full description _____

Vet Notification Form

Dear (*Registered veterinary Practice*) _____ Parish _____

This is to inform you that I have engaged the services of Four Paws Country Pet Hotel to care for my dog(s) during my absence

Dog(s) Name _____

Should my dog(s) require medical attention while in the care of Four paws Country Pet Hotel, I authorise you to extend treatment. I, the owner will be responsible for the payment of the veterinary services.

Should Four Paws Country Pet Hotel require any information or supplies from my veterinary practice regarding my pet(s) i.e. vaccinations, medical history, medication, food and so on, I give full permission for such information to be shared with Four Paws Country Pet Hotel, and agree to pay for any items needed OR that the practice may advise/recommend.

This signature of consent shall apply indefinitely from time to time should we engage the services of Four Paws Country Pet Hotel again in the future.

Yours sincerely

Signed _____
Pet Owner

Print Name _____

Date _____

TERMS & CONDITIONS

Four Paws Country Pet Hotel and the Client

Mr/Mrs/Miss/Ms/Dr _____ herein agrees as follows:

The initial term of this contract shall be from the date of first visit _____ through to the final visit.

The terms shall apply indefinitely from time to time should we engage the services of Four Paws Country Pet Hotel again in the future.

Four Paws Country Pet Hotel is fully authorised by signature below to seek and obtain veterinary care with release from all liabilities related to transportation, treatment, and expense.

Although every reasonable care will be taken at all times, due to the unpredictability of animals, Four Paws Country Pet Hotel will not be held liable by the client for the death or injury of pets or animals.

Four Paws Country Pet Hotel agrees to provide the services specified in this contract. In consideration of these services and as an express condition thereof the Client expressly waives and relinquishes any and all claims against said Four Paws Country Pet Hotel including accidental damage to property and pets.

The Client agrees to pay the full amount of the stay at the time of delivery to the kennels. The client also agrees to pay any additional costs upon collection of the animal. The Client confirms that all pets are fully vaccinated. Should a Four Paws Country Pet Hotel authorised carer be bitten or otherwise exposed to any disease or ailment received from the Client's pet the Client shall be responsible for payment of all costs incurred by the carer on demand.

Four Paws Country Pet Hotel reserves the right to terminate this contract at any time before or during its term if Four Paws Country Pet Hotel, in its sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of Four Paws Country Pet Hotel authorised sitter. If concerns prohibit Four Paws Country Pet Hotel from caring for pet(s), the Client authorises pet(s) to be placed into the care of the Welfare organisation, with all charges there from payable by the Client on demand.

The Client authorises this signed contract to be valid approval for future services of any purpose provided by this contract permitting Four Paws Country Pet Hotel to accept telephone reservations for service without additional signed contracts or written authorisation.

Four Paws Country Pet Hotel reserve the right to charge additional fees for public holidays.

Client Signature _____

Print Name _____

Date _____

Questions – Please answer yes or no and give full description

Please be **honest** for the safety of your pet(s), others peoples pet(s) & staff.

Are you aware of any reason why we should approach your dog(s) with caution?

Has your dog(s) ever bitten anyone?

Has your dog(s) ever been refused entry to a kennel establishment/Home boarder?

Has your dog(s) ever bitten, attacked or killed another dog or animal?

How does your dog(s) behave around other dogs / cats?

Are you happy for us to mix your dog(s) with other dogs the same size/sex?

What are your dog(s) fears or phobias?

Does your dog(s) have any allergies?

What commands does your dog(s) know?

Explain your dog(s) character/behaviour traits:

Has your dog(s) visited the vet or required medical treatment in the past 5 years? (Example ears, eyes, teeth, anal glands, skin problems, cuts & infections etc)

Please give full details _____

Anything else we should know?

Data Protection Notice and Permission to hold contact details for all clients of 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs as filed with the General Data Protection Register

To comply with the current legislation on data protection we must tell you what personal data we hold about you, why we hold it and have your permission to retain it. We store data about clients to ensure we can contact them by mail, telephone or email:

- In an emergency
- About booking reminders
- Online booking
- Any special offers
- Newsletter

You can opt-out of any marketing contacts if you wish by not ticking the appropriate box on the form below. Any data we hold will not be provided to any other person or business except as required by law.

- You may request to see all the personal data we hold on you (we are allowed 30 days to provide it);
- We only keep your data for the reasons outlined above
- We destroy your data if we have had no contact with you for 5 years;
- For the smooth and efficient running of 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs we need to keep record of
 - Your name
 - Your address
 - Your landline, work and mobile telephone numbers
 - Your email address
 - Contact details of another responsible person in case of an emergency
 - The details of your pet(s)
 - The name and telephone number of your veterinary surgeon

For us to be able to hold these records we need your permission so please complete this form and hand it to a member of staff.

Your full name: _____

Your email address: _____

I agree that 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs may contact me, my veterinary surgeon or my named emergency contact as necessary:

In an emergency

To remind me of appointments/bookings/updates

To send a newsletter*

About offers and services which may be of interest to me*

*I understand I can opt out of further marketing contact at any time on request.

Signature _____

Date _____

Registered address: 24-7 Petcare Limited, Rue Des Long Camps, St Saviours Guernsey, GY7 9YN
Company Registered Number: 36951

Bordetella, Kennel Cough & Canine Cough disclaimer

The name 'Kennel Cough' can be misleading and the majority of the population think that the virus is caught only in kennels, so some people do not get their dogs vaccinated against the virus. Unfortunately, however, this is not true.

The reason the infection was named Kennel Cough is because it can spread quickly amongst dogs in close quarters like kennels or an animal shelter. Kennel Cough is an airborne virus primarily spread through the air which is highly contagious and can be caught anywhere: walking on the cliffs, in dog parks, on beaches etc. It is also transmitted by bacteria on toys, food / water bowls, or other shared objects. It can even be caught by touching noses, sniffing bottoms, or just breathing in the same air as an infected dog. – And remember, not all dogs show signs that they are infected.

When an infected dog coughs, sneezes, barks, or even sheds dander – just once – he releases thousands of microscopic contaminants into the air. The aerosolized bacteria and viruses can remain viable (i.e. alive and able to infect) in the air for up to 2 weeks on tiny dust particles, travelling throughout the environment until inhaled by another dog. Once ingested, these agents begin to wreak havoc within the upper respiratory tract.

The Bordetella Vaccination commonly known as the Kennel Cough vaccine is not a compulsory vaccination, although for the health and wellbeing of your dog(s) it is highly recommended that they receive the vaccine annually, along with their standard vaccinations. All dogs must have their standard vaccinations in order to board with us, and we would definitely prefer them all to have the Kennel Cough vaccine, too, to minimise the risk of the virus spreading. However, if your dog(s) do not have the kennel cough vaccination this is entirely at your own risk and Four Paws Country Pet Hotel will not be held liable for any after-care or veterinary expenses that the Kennel Cough virus may entail.

Please read the following paragraph and sign below:

- I have read the information above and further understand that being in a group environment may considerably increase the risk of contracting Kennel Cough, regardless of having the vaccine; and that even though my dog is vaccinated against Kennel Cough the vaccine will not protect my dog from every new strain of the virus. It is not a guarantee that my dog will not contract some form of the virus, and I will not hold Four Paws Country Pet Hotel liable for any after-care or veterinary expenses that the kennel cough virus may entail.

Print Name _____ Sign _____ Date _____