



Designer Dogs Grooming Salon

GROOMING & WASHING

Client Details

Name - Mr/Mrs/Miss/Ms/Dr _____
Home Number _____ Work _____
Mobile Number _____
E-mail _____
Home Address _____
Post Code _____

Pet Information

Pet's Name _____
Sex - Male / Female Neutered - Yes No Last in season _____
Colour / Breed _____
Date of Birth / Age _____
Fears or Phobias _____
Any history of illness? Yes No _____
Vaccinated - Yes No _____
Name of Veterinary Practice _____

Questions

- 1) Are you aware of any reason why we should approach any of your dog(s)/cat(s) with caution?
- 2) Has your dog(s)/cat(s) ever bitten anyone?
- 3) Are your dog(s)/cat(s), aggressive around other animals?
- 4) Does your dog(s)/cat(s) have any problems with being handled by a stranger?
- 5) Does your dog(s)/cat(s) dislike being touched anywhere on its body? If so where? _____
- 6) Has your dog(s)/cat(s) ever displayed any aggression whilst being groomed/handled?
- 7) Does your dog(s)/cat(s) dislike the noise of a hairdryer?
- 8) Has your dog(s)/cat(s) ever had to wear a muzzle for any reason?

Additional Information/ Instructions/Comments: _____

TERMS & CONDITIONS

Designer Dogs and the Client

1. For your pet(s) to be groomed and/or washed they have to be fit, healthy and fully vaccinated. An unvaccinated animal puts itself and others at risk.
2. If you are uncertain about your animal's condition or suitability to be groomed you must consult a qualified vet prior to using any services offered by Designer Dogs at Four Paws (24-7 Petcare Ltd).
3. It must be clearly understood and agreed that whilst every care and attention is given to your animal, they are accepted for grooming and washing solely on the understanding that it is at the owner's risk, and whilst every reasonable precaution for the animals' comfort and welfare is taken during our care, Four Paws (24-7 Petcare Ltd) will not be held liable for injury or consequential damage.
4. Our first concern is for the welfare of your animal, so in the event of injury or illness a vet may be called in, and all costs in connection with carrying out their recommendations shall be at the owner's expense. We advise adequate pet insurance.
5. Payment for our services has to be made when grooming has been completed to our satisfaction. Service pricing estimates are based on an average animal of that breed and type, although owners must remember that some dogs will require extensive extra work and this will be charged on any hourly basis of £30.
6. Clipping of any animal may dramatically change their appearance, and the hair may be very short and close to the skin. Your attention is also drawn to the fact that grooming may expose underlying skin and health problems for which we cannot be held liable.
7. We reserve the right to refuse a pet that presents a risk of injury to itself, other animals or staff.
8. This agreement is in addition to any existing agreement held on file with Four Paws (24-7 Petcare Ltd) services.

By signing this you are indicating that you have understood and agreed to all of the above.

Client's Signature

Print Name

Date

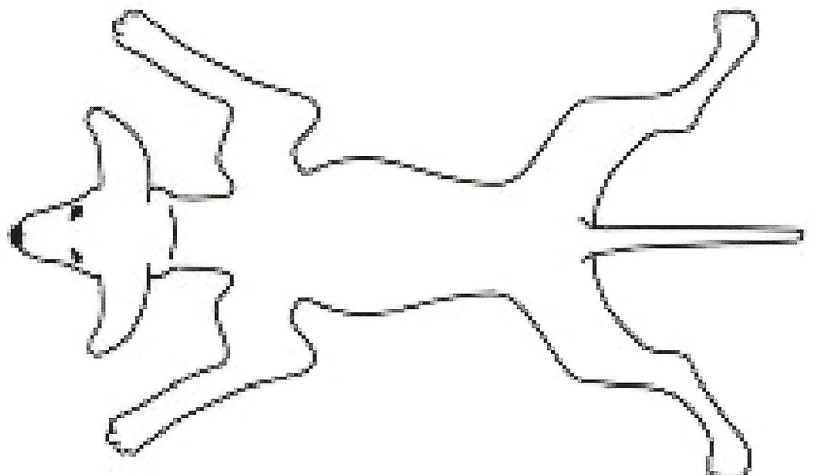
Please indicate on the diagram below any:

Lumps = L

Warts = W

Dew Claws = D

Abrasions/Scabs = A/S



Data Protection Notice and Permission to hold contact details for all clients of 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs as filed with the General Data Protection Register

To comply with the current legislation on data protection we must tell you what personal data we hold about you, why we hold it and have your permission to retain it. We store data about clients to ensure we can contact them by mail, telephone or email:

- In an emergency
- About booking reminders
- Online booking
- Any special offers
- Newsletter

You can opt-out of any marketing contacts if you wish by not ticking the appropriate box on the form below. Any data we hold will not be provided to any other person or business except as required by law.

- You may request to see all the personal data we hold on you (we are allowed 30 days to provide it);
- We only keep your data for the reasons outlined above
- We destroy your data if we have had no contact with you for 5 years;
- For the smooth and efficient running of 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs we need to keep record of
 - Your name
 - Your address
 - Your landline, work and mobile telephone numbers
 - Your email address
 - Contact details of another responsible person in case of an emergency
 - The details of your pet(s)
 - The name and telephone number of your veterinary surgeon

For us to be able to hold these records we need your permission so please complete this form and hand it to a member of staff.

Your full name: _____

Your email address: _____

I agree that 24-7 Petcare Limited trading as Four Paws Country Pet Hotel & Designer Dogs may contact me, my veterinary surgeon or my named emergency contact as necessary:

In an emergency

To remind me of appointments/bookings

To send a newsletter*

About offers and services which may be of interest to me*

*I understand I can opt out of further marketing contact at any time on request.

Signature _____

Date _____

Bordetella, Kennel Cough & Canine Cough disclaimer

The name 'Kennel Cough' can be misleading and the majority of the population think that the virus is caught only in kennels, so some people do not get their dogs vaccinated against the virus. Unfortunately, however, this is not true.

The reason the infection was named Kennel Cough is because it can spread quickly amongst dogs in close quarters like kennels or an animal shelter. Kennel Cough is an airborne virus primarily spread through the air which is highly contagious and can be caught anywhere: walking on the cliffs, in dog parks, on beaches etc. It is also transmitted by bacteria on toys, food / water bowls, or other shared objects. It can even be caught by touching noses, sniffing bottoms, or just breathing in the same air as an infected dog. – And remember, not all dogs show signs that they are infected.

When an infected dog coughs, sneezes, barks, or even sheds dander – just once – he releases thousands of microscopic contaminants into the air. The aerosolized bacteria and viruses can remain viable (i.e. alive and able to infect) in the air for up to 2 weeks on tiny dust particles, travelling throughout the environment until inhaled by another dog. Once ingested, these agents begin to wreak havoc within the upper respiratory tract.

The Bordetella Vaccination commonly known as the Kennel Cough vaccine is not a compulsory vaccination, although for the health and wellbeing of your dog(s) it is highly recommended that they receive the vaccine annually, along with their standard vaccinations. All dogs must have their standard vaccinations in order to board with us, and we would definitely prefer them all to have the Kennel Cough vaccine, too, to minimise the risk of the virus spreading. However, if your dog(s) do not have the kennel cough vaccination this is entirely at your own risk and Four Paws Country Pet Hotel will not be held liable for any after-care or veterinary expenses that the Kennel Cough virus may entail.

Please read the following paragraph and sign below:

- I have read the information above and further understand that being in a group environment may considerably increase the risk of contracting Kennel Cough, regardless of having the vaccine; and that even though my dog is vaccinated against Kennel Cough the vaccine will not protect my dog from every new strain of the virus. It is not a guarantee that my dog will not contract some form of the virus, and I will not hold Four Paws Country Pet Hotel liable for any after-care or veterinary expenses that the kennel cough virus may entail.

Print Name _____ Sign _____ Date _____