



Owner's Name: _____

Pet Name(s): _____

For office use only –

Customer ID: _____

On System: _____

This agreement is made between Four Paws Country Pet Hotel ("Four Paws") and the Owner ("Client") for the boarding of the above-named pet(s)

Behavioural Changes

The Client agrees to notify Four Paws staff of any changes in their pet's behaviour, temperament, or health since their last visit. This includes but is not limited to, aggression, anxiety, illness, injury, or changes in medication.

The Client understands that failure to disclose relevant information may affect the safety and well-being of their pet or others

Agree Disagree - Comments _____

Multiple Pets

The Client authorises Four Paws to accommodate the pets listed above together in the same suite, unless otherwise requested by the Client. While Four Paws will do our best to ensure all pets utilise the litter trays daily, we cannot guarantee this will always be the case.

Agree Disagree - Comments _____

Food & Feeding

The Client must provide their pet(s) with a complete and balanced diet appropriate to their age, breed, size, and activity level. The Client authorises Four Paws staff to provide alternative food if the pet does not eat the food supplied from home. Four Paws will make reasonable efforts to select food suitable for the pet's dietary needs.

The Client further authorises Four Paws to adjust the type or quantity of food provided or add a food topper if it is deemed necessary for the pet's health or wellbeing. The Client acknowledges and agrees that additional fees may apply if Four Paws staff are required to purchase food on the Client's behalf.

Agree Disagree - Comments _____

The Client understands that Four Paws cannot guarantee that pets housed together will consume only their own designated food. If, for any reason, the pets are required to be fed separately, the Client is advised to supply some form of alternative method to ensure that the pet(s) can be fed separately. We recommend microchip feeders for each pet.

I understand - Comments _____

Allergy Disclosure

The client confirms whether their pet has any known allergies, sensitivities or adverse reactions to food, treats, medication, supplements or the environment. The client will keep Four Paws informed of any changes in writing; failure to disclose such information may impact the care provided.

Please specify below (write "None" if not applicable)

Agree Disagree - Comments _____

Digestive support

The Client authorises Four Paws to administer a digestive support pre & probiotic to the pet(s) if loose stools occur during the stay. The Client acknowledges that this measure is taken solely for the pet’s comfort and well-being and does not replace veterinary care. Four Paws will contact you if administered

Agree Disagree - Comments_____

Personal Items (Toys, Bedding & Enrichment)

The Client is encouraged to provide personal items such as enrichment, toys, and a blanket for their pet’s comfort during their stay. The Client acknowledges that while reasonable care is taken, Four Paws is not responsible for the loss, damage, or destruction of any personal items.

The Client further understands that some pets may chew, ingest, or otherwise damage toys, enrichment items, or bedding. Four Paws shall not be held liable for any injury, illness, or veterinary expenses resulting from the use of such items provided by the Client.

Agree Disagree - Comments_____

Four Paws Items (Toys, Bedding & Enrichment)

The Client authorises Four Paws to provide additional or alternative bedding if deemed necessary for the pet’s comfort, safety, or wellbeing during their stay. The Client acknowledges and agrees that Four Paws toys and enrichment items may be used.

The Client further understands that some pets may chew, ingest, or otherwise damage toys, enrichment items, or bedding. Four Paws shall not be held liable for any injury, illness, or veterinary expenses resulting from the use of such items provided by Four Paws.

Agree Disagree - Comments_____

Media Permission

The Client grants Four Paws permission to use pet's name, photograph(s), video(s) for social media, website content and promotional materials. The client understands that such use will be positive and promotional in nature and that no compensation will be provided.

Agree Disagree - Comments_____

Acknowledgement and ongoing agreement

The client confirms that they have read and understood all terms & conditions outlined in this agreement. The client certifies that all information provided regarding their pet(s) is true, accurate, and up to date. The Client understands and agrees that this agreement shall remain valid for all current and future visits to Four Paws Country Pet Hotel unless updated or replaced in writing

Client Signature: _____ Date: _____